

MasterCard Dispute Report

Access: ICD > Reporting > reportQ > Quick Reports > Administration > MasterCard Dispute Report

Description: A record of all dispute-related credits applied to your account. Use this report to track all credits returned to your account through a dispute and to reconcile disputed transactions. Available in Excel format only.

Selection Criteria:

- **Required.** Account Code, Item Start Date, Item End Date
- **Optional.** Enter Last 10 Digits of Card Number

Additional Details:

- For fastest results, select a short date range or one month at a time.
- The date range generates only credits that have been applied to your account.
- The applied credits will display on your account's next invoice.
- This report displays only approved credits. To track pending credits, contact your Comdata account representative or customer service.

Example:

Columns A-I

Report Name:	MasterCard Dispute Report								
Account Code:	AAAAA								
Run Dates:	1/1/18 to 2/28/18								
As of Date:	8:46:40 AM								
Account Code	Account Name	Customer ID	Customer Name	Transaction Number	Transaction Date	Posted Date	Date Applied to Account	Credit Amount	
AAAAA	MASTERCARD DISPUTE	88888	MASTERCARD ACCOUNT	888888	1/26/2018	1/26/2018	02/25/2018	(\$54.43)	
								Sum:	(\$54.43)

Columns J - S

Card Number	Cardholder First Name	Cardholder Last Name	Merchant Name	Merchant Address	Merchant City	ST	ZIP	Item Number	Transaction Code
556305xxxxxx8888	JOHN	CARDHOLDER	RESTAURANT	8888 PARKWAY	Nashville	TN	37027	CB8888888888	Credit