Classic Card Maintenance: Editing a Virtual Card

Editing a virtual card can be done only after card issuance. You can edit nearly all of the card's current attributes (for example, the dollar amount on the card or GL code limits) or you can add additional details to the card, such as placing MCC (Merchant Category Code) group limits.

1. To access editing a virtual card, select Manage > Cards > Search Virtual Card.

E MANAGE T	REPORTING *	C FIN	MANAGE CARDS
Virtual Card Se	etup Option		Add Virtual Card
Virtual Card Setup Option New Card Order		t	AP Buyer Set-up
Card Maintenance		L	Card Detail
Cards			Card Info Search
Transactions	2		Edit Card
Company Prof	ile		
			Move Cards
			Search Virtual Card

Select an account code and customer ID, then click Search. In addition, you can narrow your search results by completing one of the sort fields: Card Number (primary sort only), Card Token (primary sort only), Cardholder Last Name, Add Date, Last Used Date, Status, and Amount.

Note: If your search results are too large, you will receive an error message stating "Row limit exceeded. Please refine your search." Use the sort options in this situation.

Virtual Card	Search for a Virtual Card
Search for Virtual Card	Select Account Code and Customer ID
Add Virtual Card	
Screen Set-up	Account Code: VC777 - VIRTUAL CRD BUYER APSETUP
AP Buyer Set-up	Customer ID: PS20J - PS20 TEST SITE 6
Internal Set-up	Primary Sort: Card Number
	Primary Value:
	Secondary Sort: None
	Secondary Value:
	Search



3. The Virtual Card List page opens, displaying all virtual cards matching your search criteria. Click a card number to open the Edit a Virtual Card page.

Virtual Card L	ist							
nooount oouor	PS20J - PS20 TES	CRD BUYER APSETUP T SITE 6						
NEXT	PREVIOUS	OF PAGE						
Account Code	Customer ID	Card Number	Card Token	Cardholder Name	Add Date	Last Used	Status	Amount
VC777	PS20J	556766XXXXXX3504	222G26M6V4	TRAVEL, VIRTUALCARD	2016-06-22	0001-01-01	Active	10.00
VC777	PS20J	556766XXXXX3595	222G26M7A2	TEST06222016, VCT	2016-06-22	0001-01-01	Active	1500.00
VC777	PS20J	556766XXXXX3645	222G26M7E3	TEST06222016A, VCT	2016-06-22	0001-01-01	Active	1600.00

 Review or change any card information in the open fields.

> **Note:** Not all fields pictured may display depending on your administrator's settings. See all possible field descriptions on the next page.

icates a required field				
ccount / Customer I	nformatio	n		
ccount Code:	C777 - VIRTU	JAL CRD BUYER APSETUP		
ustomer Id: F	S20J - PS20	TEST SITE 6		
Card Information				
Name on Card:		VCT TEST	*Confirmation Number:	Vendor Number:
Card Number:		556766XXXXX6076		
Expiration Date:		0716	PO Number:	
Total Dollar Amount:		500.00		
Dollar Amount Used:		0.00	Warranty Report:	Warranty Period:
Dollar Amount Authori	zed:	0.00	No 🔽	
Dollar Amount Must be E	kact Amount:	No 💌	Repair Order Number:	
Number of Transactions:		2	Total Parts Cost:	Total Labor Costs:
Number of Transactions:		(Value allowed up to 999)	0.00	0.00
Number of Transaction	s Used:	0	Total Tax Cost:	Misc. Costs:
Number of Transaction Authorized:	s	0	0.00	0.00
Opened MasterCard M	CC:	33754 - AMELIA ISLAND PLANTATION	<u>Click here to u</u>	pdate payment details
Status:		PLANTATION		
Block Reason Code:				
		~		
ransmit Card				
nail Address:		Em	ail Card	
x Number:			« Card	
elect Merchant Limi	s			
pen for any MasterCard Loca				
Yes 🖲 No				
en for a MasterCard Group() Yes	5)			
pen for a specific MasterCard	MCC:			
Yes ONO				



Field Name	Description/Comments					
Account Code/Customer ID	These fields cannot be edited. You cannot reassign a virtual card to					
	another account code or customer ID.					
Name on Card/Card	These fields cannot be edited.					
Number/Expiration Date						
Total Dollar Amount	Change this field's value to modify the amount for which the virtual					
	card is authorized. You can reduce the authorized value of the card, but					
	it must remain at or above the current Dollar Amount.					
Dollar Amount Used	The total value settled that will be charged to the customer; cannot be edited.					
Dollar Amount Authorized	The total value correctly authorized to the card. The balance available on the card is based on this value and not the Dollar Amount Used; cannot be edited.					
Dollar Amount Must be	Select Yes if the virtual card will be authorized for a single transaction					
Exact Amount	and you know the exact amount of the transaction. The Number of					
	Transactions field must be set to 1 in this case.					
	Select No if the virtual card will be authorized for more than one					
	transaction or you do not know the exact amount of the transaction					
	(other than that it will not exceed the amount assigned).					
Number of	The Number of Transactions field allows you to update the total					
Transactions/Number of	allowed transactions for the virtual card.					
Transaction Used/Number of Transactions Authorized	The Number of Transactions Used and the Number of Transactions					
of fransactions Authorized	Authorized are read-only fields displaying the number of transactions used and the number of transactions submitted and authorized,					
	respectively. The number of transactions remaining on the card is					
	based on the Number of Transactions Authorized.					
Opened MasterCard	This field displays your current settings for available merchants and/or					
Locations	merchant category codes (MCCs). To make changes to the open					
	MasterCard locations, use the Select Merchant Limits section at the					
	bottom of the page.					
Status	There are four card statuses:					
	• Activate: When editing a card, this can be used to reactivate a card that has been blocked.					
	• Block: Used to stop a card before its expiration date. This status can be reversed using Activate .					
	• Fraud: Used to close a card that has been used fraudulently. Once this status is applied, the card cannot be reactivated.					
	• Stolen: Used to close a card that has been reported as stolen. Once this status is applied, the card cannot be reactivated.					



Field Name	Description/Comments
Block Reason Code	If you select Block as a status, this drop-down field will populate with
	several applicable block reason codes.
Vehicle Number	The vehicle number for which repairs or services were charged to the
	virtual card.
Driver ID Number	Virtual cards are not issued to drivers. This field is sometimes used for
	other customer-assigned values associated with the virtual card.
Vendor Invoice Number	The Vendor Invoice Number is often entered when editing a virtual card
	instead of when the card is issued.
Vendor Number	The number assigned to the vendor in the accounting system for the
	selected customer ID.
PO Number	The purchase order number for the virtual card transaction, if available.
Warranty Report/Warranty	Warranty Report is a Yes or No (default is No) field used to indicate
Period	whether the product or service charged to the virtual card includes a
	warranty period.
	Warranty Period is used to enter the length of the warranty's duration,
	such as 30 days.
Repair Order Number	Customer or Vendor-assigned number if the virtual card is being issued
	for repairs. Maximum of 10 characters.
Total Parts Cost/Total Labor	The amount quoted by the product or service provider for the total
Cost/Total Tax Cost/Misc.	parts cost, labor cost, tax cost, or miscellaneous cost.
Costs	If these fields are not editable, the system defaults to 0.
Transmit Card	These fields are used to resend the virtual card remittance advice to
Email Address	the vendor. You will need to enter an email address or a fax number as
Fax Number	the method of transmission.
	When you enter an email address or fax number, and click Email Card
	or Fax Card respectively, the vendor will receive an updated remittance
	advice including any changes you have entered.
	For example, if you change the Total Dollar Amount field, the new amount will be reflected in the new remittance advice. This is true even
	if you have not confirmed your changes at the bottom of the page.
Select Merchant Limits	
Select Merchant Limits	 Open for any MasterCard Location: The virtual card can be processed regardless of the merchant category group (business or
	service) or the specific MCC (exact merchant category group (business of
	identified at the point of sale).
	• Open for a MasterCard Group(s): Limits the virtual card to a
	specific merchant group (Hotels/Motels, Fuel Group, etc.)
	 Open for a specific MasterCard MCC: Limits the virtual card to a
	specific merchant category code (35541 Gas Services, 35499
	Miscellaneous Food Stores, etc.)
l	

Updating Payment Details

If the virtual card has multiple invoices, you can view them by clicking **Click here to add payment details**. You can also add additional invoices.

Card Information			
Name on Card: Card Number:	VCT TEST 556766XXXXX6076	*Confirmation Number:	Vendor Number:
Expiration Date: Total Dollar Amount:	0716 500.00	PO Number:	
Dollar Amount Used: Dollar Amount Authorized: Dollar Amount Must be Exact Amount:	0.00	Warranty Report: No V Repair Order Number:	Warranty Period:
Number of Transactions:	No 2 (Value allowed up to 999)	Total Parts Cost:	Total Labor Costs: 0.00
Number of Transactions Used:	0	Total Tax Cost:	Misc. Costs:
Number of Transactions Authorized:	0	0.00 Click here to up	0.00 date payment details
Opened MasterCard MCC:			

The Payment Details page allows you to add, edit, or remove up to 10 invoices. This information will display on the Remittance Advice sent to the payee. Click **Submit** to save your changes and see them reflected on the Edit a Virtual Card page. Click **Cancel** to return to the Edit a Virtual Card page without saving changes.

MM/DD/YYYY)	Invoice Number	Gi	oss Amount	Disco	unt Amount	Ne	t Amount Paid	Comments
10/18/2014	VENPTINV#1	\$	40.00	\$	0.00	\$	40.00	
11/25/2014	VENPTINV#1	\$	40.00	\$	5.00	\$	35.00	
11/26/2014	VENPTINV#1	s	30.00	\$		\$		
		\$		\$		\$]	
		\$		\$		\$]	
		\$		\$		\$]	
		\$		\$		\$]	
		\$		\$		\$		[
		s		\$		\$]	
		\$		\$		\$		
			Total N	let Am	ount Paid:		<mark>\$</mark> 75.00	

Checking a Virtual Card's CVC2 Code

Comdata assigns each virtual card a three-digit CVC2 to help prevent card misuse and fraud. This CVC2 is supplied to the vendor on the remittance advice and can be found on the Edit a Virtual Card page. Note that this can only be done after card issuance.

To check the CVC2 for an existing virtual card, click the **Security Code** button at the bottom of the Edit a Virtual Card page.

mail Addres	s:		Email Card		
ax Number:			Fax Card		
Select Me	rchant Limits				
● Yes ◎ Open for a Ma	sterCard Group(s)				
Ves 💿	No ecific MasterCard MCC	2			
🔍 Yes 🔍					
Assign Gl	L Codes				
	Selected	GL Code Number	Percentage	Amount	Default
		GL5	100.00	5.00	
			0.00		_
			0.00	0.00	
			0.00	0.00	

This opens a read-only page displaying the CVC2.

CVC2 Number: 684	
Back	